# Part 1: Consumer Protection Legislation: Guidance

 This guidance provides an overview for faculties and departments, of the information that UCL is required to provide as part of its obligations under consumer protection legislation, as outlined in the advice provided by the <u>Competition and Markets Authority (CMA)</u>. In addition, it provides guidance on when and what • Total program

Annex 7.1.3

## <u>MATRIX</u>

Risk Level	Information being changed	Type of Amendment	Applicants	Offer Holders	Current Students
High	Entry requirements/criteria (both academic and non-academic and an indication of the standard/typical offer level criteria)	<u>Major -</u> Amendment to the entry requirements, related to specific PSRB requirements/registration/loss of accreditation.			
		standard entry requirements, including: a) English language requirement b) Specific academic requirements, such as sub04 Tf1 S			

Risk Level	Information being changed	Type of Amendment	Applicants	Offer Holders	Current Students
Medium	Length of the course			If a placement or period of study abroad was added, this should be	lf a
			2 weeks to withdraw/transfer application.	2 weeks to withdraw/transfer application.	

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Risk Level	Information being changed	Type of Amendment	Applicants	Offer Holders	Current Students
Low (if made condonable)				department to withdraw/transfer application.	lf making a module condonable - notify only.
					2-4 weeks at discretion of department to respond.

Risk Level	Information being changed	Type of Amendment	Applicants	Offer Holders	Current Students
Low	Important information about the course	Minor - Removal or addition of classifiable interim or alternative qualification(s)			

Risk Level	Information being changed	Type of Amendment	Applicants	Offer Holders	Current Students
Low	Important information about the course		Notify only. 2 weeks to withdraw/transfer application.	Notify only. 2 weeks to withdraw/transfer application.	Addition of a mode Notify only. <b>2 weeks to respond.</b> Removal of a mode Should not affect current students. The programme would need to be taught out in all the available modes. Modes could only be removed for applicants or offer holders.
Low	Important information about the course	qualifications into stand-alone	Notify only. 2 weeks to withdraw/transfer application.	Notify only. 2 weeks to withdraw/transfer application.	Notify only. 2 weeks to respond.

Risk Level	Information being changed	Type of Amendment	Applicants	Offer Holders	Current Students
N/A	Accreditation information	Minor - Amendment to the accreditation status, including:	Notify only - provide full explanation of why change is taking place.	Notify only - provide full explanation of why change is taking place.	Notify only - provide full
		<ul> <li>a) New PSRB accreditation application;</li> <li>b) Recognition/loss or non- renewal of an existing PSRB accreditation; Recognition/change to an existing PSRB accreditation or recognition status.</li> </ul>	2 weeks to withdraw/transfer application.	2 weeks to withdraw/transfer application.	